LOCH LOMOND MUTUAL WATER CO.

16320 High Rd/ P.O. BOX 13 COBB, CA 95426 PH 707-928-5262 FAX 707-928-5263
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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene informacion muy importante sobre su agua potable. Traduzcalo o hable con alguien que lo entienda bien.

The Loch Lomond Mutual Water Company Failed to Test the Drinking Water for Bacteria During June 2020

We did not test our drinking water for bacteria in June 2020. Routine sampling of the water system is required by the California Code of Regulations. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did to correct the situation. Please share this information with other people who drink this water, especially those who may not have received this notice directly. You can do this by mail or by posting this notice in a public place.

What should I do? You do not need to take any corrective actions at this time. This is not an emergency. If you have health concerns, you may wish to consult your doctor. General guidelines on regulated contaminants in drinking water are available from EPA's Safe Drinking Water Hotline at (800) 426-4791.

What happened? We routinely monitor our drinking water for contaminants. But in June 2020, we failed take a sample of our drinking water to test it for bacteria. The Loch Lomond Mutual Water Company failed to comply with the sampling regulations, as specified in Section 64423, Title 22 of the California Code of Regulations (CCR).

What does this mean? The State Water Resources Control Board, Division of Drinking Water (Division) sets drinking water standards and has determined that the presence of total coliform bacteria is a possible health concern. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. Coliform bacteria indicate the possibility of contamination and may originate from human, animal, or soil sources. We also test for *E. coli* bacteria. These bacteria can cause illness, especially in children and the elderly. Routine and follow up sampling are important to periodically verify the safety of the water. If drinking water standards are not met, drinking the water may not necessarily result in illness, but that possibility exists. In June 2020, Loch Lomond Mutual Water Company did not test the drinking water for these bacteria. This is a violation of the regulations, specifically Section 64423, Title 22 of the California Code of Regulations (CCR).

Has the problem been resolved? What corrective actions have been taken by Loch Lomond Mutual Water Company to prevent this violation from occurring in the future?

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Yes, The Loch Lomond Mutual Water Company has taken steps to create a better scheduling system that has multiple checks through out the month to ensure no bacteriological sampling is ever missed again. These checks will ensure all sampling is done in its scheduled month and has measures for accountability by each water operator that is involved.

This notification of the public is being done in compliance with Sections 64463.4 and 64465, Title 22, CCR as a means of keeping the public informed.

Persons wishing more information should contact:

Benjamin Lee Murphy/ California Howland

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PUBLIC WATER SYSTEM NO. 1700518 Date: September 9, 2020

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