

# COBB AREA COUNTY WATER DISTRICT

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## COBB AREA COUNTY WATER DISTRICT SHUT OFF POLICY

Water bills from Cobb Area County Water District are issued Bi-Monthly. Every even numbered month meters will be read around the 20<sup>th</sup> and bills are sent out by the 25<sup>th</sup>. Bills are due on the 25<sup>th</sup> of the following month.

Payments received after the 29<sup>th</sup> will accrue a late fee. On the 30<sup>th</sup> of the month a 15-day late notice will be mailed.

If payment still has not been received by the 15<sup>th</sup> of the month a 48-hour notice will be issued and mailed seven days in advance of termination date. If payment or contact still has not been made by the date on mailed notice a 48-hour notice will be posted at the residence.

At date of termination on the 48-hour notice if payment has not been made or contact has not been made to the office staff the water service will be locked off.

In order to have the restore service the past due balance must be paid in full along with the \$200.00 reconnection fee. If you are a low-income household there is a reduced reconnection fee.